

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hisao M. Chang

Title: VOICEXML AND RULE ENGINE BASED SWITCHBOARD FOR
INTERACTIVE VOICE RESPONSE (IVR) SERVICES

App. No.: 10/672,292

Filed: September 26, 2003

Examiner: SING, Simon P.

Group Art Unit: 2614

Customer No.: 60533

Confirmation No.: 8322

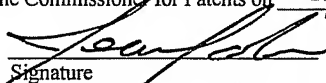
Atty. Dkt. No.: 1033-T00537

MS: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SUBMISSION UNDER 37 C.F.R. §1.114

Dear Sir:

In response to the Office Action mailed on January 25, 2008 (the "Office Action"), please reconsider the above-identified application in light of the following amendments and remarks:

CERTIFICATE OF TRANSMISSION/MAILING	
I hereby certify that this correspondence is being electronically filed or facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to the Commissioner for Patents on <u>4-18-08</u> .	
Jeaneaux Jordan	
Typed or Printed Name	Signature